ARC STAR SERVICE FOR SUPPLIER EVALUATION AND SELECTION

You are undertaking one of the most important decisions to impact your business, choosing a critical technology solution and partner to operate your plant for years to come.

- Are you ready for the task?
- Do you need guidance or support with the project?
- Do you have a proven process that will lead to success?

If you are unsure about any of these questions, then you need the assistance ARC Advisory Group has to offer.

ARC is the industry leading provider of technology research and supplier information for operations management, supply chain, maintenance, engineering and project management. Our products and services integrate hands on experience with global market research to deliver the intelligence you need.

ARC developed the STAR Service through years of experience in helping companies select technology solutions. STAR guides you through project definition, team identification, criteria development, criteria prioritization, supplier short-listing, supplier polling, supplier results analysis, and supplier positioning. STAR also provides you with the right selection criteria and the information you need to identify the market leading suppliers.

All too often, supplier selection is contentious, lacks key information, and is prone to delays. The ARC STAR Service leverages the Analytic Hierarchy Process (AHP) for criteria weighting and supplier rating, and enables your team to reach consensus without conflict. The ARC STAR Service is thorough, structured, and fair, producing results based on facts and sound logic.

For more information, please visit us at www.arcweb.com/services/supplier-selection/.

ARC STAR SERVICE OVERVIEW
On-line Web Hosted Solution
Microsoft Excel-based
Easy to Use, Fact-based Process

ARC STAR SERVICE FEATURES
Project and Team Definition
Criteria Selection
Criteria Weighting
AHP Criteria Analysis
Market Analysis
Supplier Profiling
Supplier Short-Listing
RFI Development
RFI Response Management
Supplier Response Evaluation
Kepner-Tregoe (KT) Analysis
Track process and results
Complete Process Documentation

ARC STAR SERVICE BENEFITS
Standardized Business Process
Comprehensive Selection Criteria
A Proven, Results Oriented Toolset
Shorter Project Cycle Time

ARC STAR SERVICE KEY FEATURES AND BENEFITS

ARC STAR SERVICE OPTIONS
ARC MIRA for Market Research
ARC Analysts for Process Facilitation

DCS STRATEGIC ISSUES

ARC has been researching the DCS market for decades and we know the issues:
- Integration with business systems
- Support, training, and spares
- Understanding total cost of ownership
- Lifecycle management of the solution
- Leveraging new technologies like Cloud, virtualization, and new licensing models
- Architectures based on object models
- Architectures based on standards
- Integration with safety systems
- Designs for maximum reliability
- Collaborative production management system vision
- Supplier long term viability
- Emerging technologies
- Identify long term visions
- Separate leaders from followers