

# Quality Management Systems Software Market Research

FIVE-YEAR MARKET ANALYSIS AND TECHNOLOGY FORECAST THROUGH 2023

## QUALITY MANAGEMENT SYSTEMS SPANS ALL INDUSTRIES

The quality management systems (QMS) market report focuses on modern QMS solutions that represent the evolution of quality management to its current portfolio of solutions. Today, a comprehensive portfolio of quality solutions would include: audit management, compliance management, corrective action (CAPA), defect tracking, document management, feedback tracking, incident management, non-conformance tracking, risk management, and supply chain quality. Some QMS providers focus on specific areas such as SPC, quality assurance assessment, and enterprise quality consulting.

The quality management systems market sectors in terms of solution providers are divided among PLM, MES, and ERP suppliers that offer QMS solutions as a part of their overall enterprise software portfolio. Most MES solution sets offer quality management as an integrated component of an overall manufacturing planning and execution portfolio. Some of the large PLM providers offer MES solutions as a component of their design/build/operate lifecycle. The majority of the suppliers covered in this market report are pure play QMS providers.

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## STRATEGIC ISSUES

Overall growth in the QMS software market will be driven primarily by the demand for more reliable products by consumers in emerging markets. One of the major trends in this market is the rapidly growing sales of goods over the Internet that will require producers to offer quality products that will not be returned, as processing these returns because of quality issues represents a major cost center for internet-based sales.

## RESEARCH FORMATS

This ARC research is available as a concise, executive-level Market Analysis Report (PDF).

## RESEARCH FOCUS AREAS

### STRATEGIC ANALYSIS

- Major Trends in QMS
- Regional Trends
- Strategies for Buyers
- Strategies for Product Suppliers

### MARKET AND FORECAST ANALYSIS

- Total Revenues by Region
  - North America
  - Europe, Middle East, Africa
  - Asia
  - Latin America

- Total Revenues by Industry
  - Aerospace & Defense
  - Automotive
  - Cement & Glass
  - Chemical
  - Electric Power Generation
  - Electric Power T&D
  - Electronics & Electrical
  - Fabricated Metals
  - Food & Beverage
  - Furniture & Wood Products
  - Household & Personal Care
  - Machinery Manufacturing
  - Medical Products
  - Metals
  - Mining
  - Oil & Gas
  - Pharmaceutical & Biotech
  - Plastic & Rubber

- Pulp & Paper
- Refining
- Semiconductors

- Total Revenues by Application
  - Incident Management
  - Compliance Management
  - Corrective Actions (CAPA)
  - Defect Tracking
  - Document Management

- Feedback Tracking
- Incident Management
- Non-conformance Tracking
- Risk Management
- Supply Chain Quality Control
- Other Applications

### INDUSTRY PARTICIPANTS

The research identifies all relevant suppliers serving this market.

The Worldwide Quality Management Systems Market

